

PROGLOVE

Where productivity starts

QUICKSTART GUIDE



SCANNER

MARK DISPLAY

- standard range
- + mid range



MARK 3

- multi range



MARK 2

- standard range
- + mid range



MARK BASIC 2

- multi range



MARK BASIC

- standard range
- + mid range



LEO

- standard range



CONNECTIVITY DEVICE (OPTIONAL)

GATEWAY

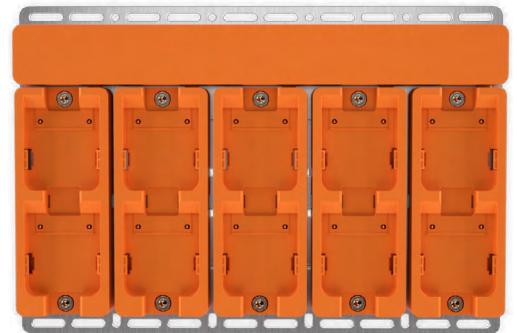


CHARGING STATION

CHARGING STATION



10-SLOT CHARGING STATION



WEARABLES

INDEX TRIGGER



S,M,L
Trigger located on the index finger. Clip left or right.

HAND STRAP



ONE SIZE
Trigger located on the index finger. Clip left or right.

REEL



STANDARD SIZE
Can be attached on clothing, e.g. a belt loop or can be worn on a lanyard around the neck.

i NOTE

For a simplified display, only a **MARK 2** (mid range) scanner will be used in the next steps.

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i NOTE

The following describes how to use the scanner with an **Index Trigger** and **Hand Strap**.

01 | INSERT



Insert the scanner in the Index Trigger.

02 | ACTIVATE



Press the textile trigger on the Index Trigger for about 2 seconds to activate the scanner.

03 | SCAN



Press the textile trigger. Aim at the barcode and scan.

04 | RELEASE



Use the fingers to press between scanner and the fastening rail of the Index Trigger. Press scanner up slightly and push it forward without scratching over the pins.

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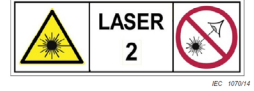
QUICKSTART GUIDE



i NOTE

The following describes how to use the scanner with a Reel.

! ATTENTION



01 | INSERT



Insert scanner into the Reel.

02 | ACTIVATE



Press the button on the bottom of the Reel for 2 seconds to activate the scanner.

03 | CONNECT WITH PAIRING BARCODE



Press the trigger on the bottom of the Reel. Aim at the Pairing Barcode and scan.

04 | SCAN



Press the button on the bottom of the Reel to trigger the scanner. Aim and scan barcode.

05 | RELEASE



Use the fingers to press between scanner and the fastening rail of the Reel. Press scanner up slightly and push it forward.

06 | CHARGE



The pins face down. Insert the scanner in the Charging Station.

Troubleshooting

SCANNER IS NOT WORKING

PROBLEM

Scanner is not reacting / Scanner is not scanning a barcode.

SOLUTION

Battery is not charged.
→ Charge the scanner in the Charging Station for at least 20 min.

Wearable is defective.
→ Change the wearable.

Battery symbol of the scanner flashes red.

Battery charge is low.
→ Charge the scanner in the Charging Station for at least 20 min.

SCANNER SCANS BADLY

PROBLEM

The crosshairs (⊕ mid range) / scan dot (● standard range) light up, but the barcodes are hard to scan.

SOLUTION

Scanner glass is dirty.
→ Clean the scanner glass with a cotton swap.

Scanning distance is not optimally used.
→ Position the scanner closer or further away from the barcode label and scan.
For LEO: 4 in - 27 in (10-70 cm)

For MARK Basic

For standard range: 4 in - 35 in (10-90 cm)
For mid range: 12 in - 59 in (30-150 cm)
For multi range: 4 in - 98 in (10 - 250 cm)

For MARK

For standard range: 4 in - 35 in (10-90 cm)
For mid range: 12 in - 59 in (30-150 cm)
For multi range: 4 in - 20 ft (10 - 600 cm)

For MARK Display

For standard range: 4 - 35 in (10-90 cm)
For mid range: 12 - 59 in (30-150 cm)

The barcode label cannot be read.
→ Create new barcode label.

NO TRANSMISSION OF BARCODE DATA

PROBLEM

Barcode data is not transferred.

SOLUTION

Scanner is not connected to the end device.
1. Scan the Pairing Barcode on the end device / Gateway / in INSIGHT Mobile app
2. Wait until the scanner is connected to the end device and lights up blue twice briefly after a successful connection.

ACCESS THE SELF SERVICE PLATFORM



Here you will find all technical documents like user manuals, technical specifications, FAQs, Video Tutorials and much more:
👉 proglove.com/support

PROBLEM COULD NOT BE SOLVED?

→ Hard Reset:

1. Insert the scanner in the wearable
2. Hold the trigger pressed for about 15 seconds
3. Release the trigger. Press the trigger again for about 2 seconds to reactivate the scanner.

STANDARD SETTINGS:
Barcode Suffix: Enter (CR)

VERSION
2.0

DIRECTIVES AND CERTIFICATION:
2014/53/EU Radio Equipment Directive (RED)
2011/65/EU Restriction of Hazardous Substances (RoHS)



Need help?

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